

merc

minnesota
employee
relocation
council

34th Annual Conference
McNamara Alumni Center
University of Minnesota
February 13th, 2018

RENEW,
Rejuvenate,
RELOCATE!

VIDEO SURVEY

*virtual in-home walk-through
for accurate estimates*



VIDEO SURVEY is a free mobile app designed to instantly connect customers with an experienced surveyor to receive an accurate estimate for moving services, no on-site visit required. It's perfect for big moves, small moves, remote moves, and close-by moves.



**DOWNLOAD
APP**



**RECORD
VIDEO**



**GET
A QUOTE**



Let's go to a live demo.



PROS

no on-site visit- more convenient and greater flexibility

video *can be* archived for customers unable to provide live feed

screenshots are available for proper examination of high quality items

speak directly with the customer service rep walking you through the survey

CONS

strong cellular or WiFi connection required
Customer needs to be actively engaged in answering questions and providing measurements. The resulting estimate is based on what is shown to the customer service representative and missed or forgotten areas present an issue.





THANK YOU!

